

Boarding Procedure

The ticketing counter is open 1 hour prior to departure.

Please note that it might be changed a little depending on the situation and season.

For Passenger using Economy class

- Come to the ticketing counter 30~40 minutes prior to departure.
- Please bear in mind that you may not on board the ferry as soon as the number of passengers reaches the capacity.

For Passenger using First class (A/B, Island-view seat), Business class and VIP cabin

- Come to the ticketing counter 20 minutes prior to departure.
- Please note that your reservation will be cancelled if you show up late.

For Passenger traveling with vehicles(including side-car and trike)

- Come to the ticketing counter 40 minutes prior to departure.
- Bring 'vehicle inspection certificate' with you since it is needed in order to proceed the check-in.

For Passenger traveling with motorbikes(excepting side-car and trike) and bicycle

- Come to the ticketing counter 40 minutes prior to departure.
- Please note that it is first-come-first-served basis.
In case the number of motorbikes and bicycles reaches the capacity,
you may not get on the ferry of your choice.

For Passenger traveling with your pets

- Please contact us in advance if you wish to take your pets with you.
*Your pets must remain in the cage during the crossing. Please follow the instruction provided from our staff member.

★ Boarding procedure ★

For Walk-on passenger

- Wait in the lobby until our staff member provides instructions.

For Passenger traveling with vehicles(including side-car, trike and bicycle)

- After the check-in, drivers must wait alone in their cars in the vehicle waiting area until our staff member provides instructions.
- Passengers accompanying drivers must board from the boarding gates or gangways.

Tips for your comfortable travel...

We have a kiosk and vending machines but there is no restaurant in the ferry.

If you wish to have a meal in the ferry, it is recommended to bring a meal with you when you get on board.